

Journal News Article

Child support enforcement boasts new online tools

By Staff

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HAMILTON — Butler County officials are using new Internet tools to help get children the money courts have determined they deserve.

The Butler County Child Support Enforcement Agency's Web site now allows residents to anonymously provide tips about the address or employment of someone wanted for nonpayment of child support.

Residents can also visit the site to make changes to their cases, check the status of cases or see a list of people with suspended drivers licenses or arrest warrants because of nonpayment.

The site is www.butlercountycsea.org.

"We planned the new Web site with our customers in mind. By offering ways for customers to communicate with us online, we hope to increase efficiency and cost effectiveness and decrease customer inconvenience," said CSEA Executive Director Cynthia Brown.

"The web is just another tool we use to achieve our ultimate goal — collecting child support for the families of Butler County."

The Web site also provides information about the agency's services — paternity and support establishment, enforcement of support and medical orders and modification of support. And there is information for employers who are responsible for sending in payments for employees ordered to pay support.

The agency is currently working on a Spanish version of the site, Brown said, "to serve the growing Hispanic population in Butler County."

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